



Tech Support during COVID-19

Dear Clients,

In response to the recent COVID-19 lockdown, PlexxTech Solutions is functioning as an essential service as per the Government of Ontario's guidelines. We will continue to service our clients while complying with Provincial and Municipal restrictions.

During the COVID-19 lockdown, server maintenance will revert to remote unless a tech is required onsite for critical maintenance. We understand your need for flexibility in operations and rapid deployment. Some visits may need to be scheduled afterhours or weekends to limit our contact with staff onsite. If your operation hours or visitor policy changes, please let us know so that we can accommodate accordingly. We will continue to communicate with you by phone, virtual conference meetings and email.

PlexxTech is here for you to help your business navigate the challenges of COVID-19.

We are taking every precaution to help stop the spread of COVID-19 by following the Government of Ontario's guidelines including the following:

- All PlexxTech employees are self-screening prior to entering our workplace and client offices
- Limit the number of staff, clients, and customer visits in indoor settings to allow for physical distancing
- Wear face coverings when physical distancing is not feasible
- Schedule frequent cleaning and disinfection of high-touch items, surfaces, and washrooms
- Comply with any advice, recommendations, and instructions by the Office of the Chief Medical Officer of Health of Ontario

As always, PlexxTech is here for you. Please give us a call at 416-874-0550 if you have any questions.